




Security solutions

2012 TZ Series



Product	TZ 105/105 Wireless-N		TZ 205/205 Wireless-N		TZ 215/215 Wireless-N	
Part Numbers	01-SSC-6942 (Wired) 01-SSC-6944 (Wireless) 01-SSC-4906 (Wired) TotalSecure 01-SSC-4908 (Wireless) TotalSecure		01-SSC-6945 (Wired) 01-SSC-6947 (Wireless) 01-SSC-4890 (Wired) TotalSecure 01-SSC-4892 (Wireless) TotalSecure		01-SSC-4976 (Wired) 01-SSC-4977 (Wireless) 01-SSC-4982 (Wired) TotalSecure 01-SSC-4984 (Wireless) TotalSecure	
Market Positioning and Specific Features	<p>The TZ 105 is the most secure Unified Threat Management (UTM) firewall available for small offices, home offices and small retail deployments. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • SonicOS 5.x Firmware • IPSec and SSL VPN Remote Access • 5-port Auto-MDIX Switch • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Support • WPA2 Support • Wireless Intrusion Detection/Prevention 		<p>The powerful TZ 205 Unified Threat Management (UTM) firewall combines the most effective intrusion prevention, anti-malware and content/URL filtering with the broadest, most secure mobile platform support for laptops, smartphones and tablets. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • Dual Core processor • SonicOS 5.x Firmware • IPSec and SSL VPN Remote Access • 3G Wireless Broadband • 5-port Auto-MDIX GbE Switch • USB Port • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Dual-Band Support • WPA2 Support • Wireless Intrusion Detection/Prevention 		<p>The TZ 215 is the most secure, highest performing Unified Threat Management (UTM) firewall available for small businesses, distributed enterprises, branch offices and retail deployments, integrating anti-malware, intrusion prevention, application control and URL filtering, driving down cost and complexity. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • Dual Core processor • SonicOS 5.x Firmware • Gigabit Ethernet WAN and LAN • IPSec and SSL VPN Remote Access • 3G Wireless Broadband • 5-port Auto-MDIX GbE Switch • USB Ports • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Dual-Band Support • WPA2 Support • Wireless Intrusion Detection/Prevention 	
Bundled Services	<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware and IPS • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 		<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware and IPS • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 		<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware, IPS, Application Intelligence, Control and Visualization • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 	
General Features Across all TZ Appliances	<ul style="list-style-type: none"> • Deep Packet Inspection Firewall • Clean VPN 		<ul style="list-style-type: none"> • Dynamic DNS • IPSec 3DES/AES Encryption 		<ul style="list-style-type: none"> • Voice and Video over IP • Route-based VPN 	
Specifications	<ul style="list-style-type: none"> • Licensed Nodes • Interfaces: 5 FE (w/Switch), 2 USB, 1 Console • Stateful Packet Inspection: 200 Mbps • GAV Performance: 40 Mbps • IPS Performance: 60 Mbps • Full UTM Performance: 25 Mbps • VPN Performance: 75 Mbps (3DES/AES) • Site-to-Site VPN Policies: 5 • Global VPN Client Licenses: Optional Upgrade/5 Max • SSL VPN Client Licenses: 1/5 Max • Virtual Assist Technicians: - • Concurrent Connections: 8,000 (Max) • Warranty: 1-Yr Limited Hardware/90 days Limited Software 		<ul style="list-style-type: none"> • Unrestricted • 5 GbE (w/Switch), 1 USB, 1 Console • 500 Mbps • 60 Mbps • 80 Mbps • 40 Mbps • 100 Mbps (3DES/AES) • 10 • 2/10 Max • 1/10 Max • 30-Day Trial (1 Technician)/1 Max • 12,000 (Max) • 1-Yr Limited Hardware/90 days Limited Software 		<ul style="list-style-type: none"> • Unrestricted • 7 GbE (w/Switch), 2 USB, 1 Console • 500 Mbps • 70 Mbps • 110 Mbps • 60 Mbps • 130 Mbps (3DES/AES) • 15 • 2/25 Max • 2/10 Max • 30-Day Trial (1 Technician)/2 Max • 48,000 (Max) • 1-Yr Limited Hardware/90 days Limited Software 	
General Upgrade Options Across all TZ Appliances	<ul style="list-style-type: none"> • Comprehensive Gateway Security Suite • Gateway AV, Anti-Spyware and IPS • Virtual Assist 		<ul style="list-style-type: none"> • Content Filtering Service • Enforced Client Anti-Virus and Anti-Spyware • Mobile Connect SSL VPN iOS/Android 		<ul style="list-style-type: none"> • Comprehensive Anti-Spam Service • 8x5 and 24x7 Support • Global VPN Client 	
Key Points	<ul style="list-style-type: none"> • Deep packet inspection firewall • Clean Wireless LAN capabilities 		<ul style="list-style-type: none"> • Price-Performance leadership • Comprehensive layered security 		<ul style="list-style-type: none"> • Easy to deploy and manage • Powerful firewall throughput and VPN concentration 	
	<ul style="list-style-type: none"> • Simple VPN Client provisioning through automatic, user-authenticated VPN policy download and synchronization 					

SonicWALL Security Services for 2012 TZ Series Solutions

Product		Part Numbers	Description
Comprehensive Gateway Security Suite		For TZ 105 Series (2 Years/3 Years) 01-SSC-4878/01-SSC-4879 For TZ 205 Series (2 Years/3 Years) 01-SSC-4839/01-SSC-4840 For TZ 215 Series (2 Years/3 Years) 01-SSC-4794/01-SSC-4795 <i>Note: TotalSecure solutions ship with one year of CGSS included</i>	SonicWALL Comprehensive Gateway Security Suite (CGSS) combines security, productivity, reporting and support in a single, low-cost solution. Available on all TZ Series appliances, it is the perfect solution for turning your customers' SonicWALLs into total security and productivity platforms. The Comprehensive Gateway Security Suite is available in one, two and three-year subscriptions that include the following: <ul style="list-style-type: none"> Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service Application Intelligence, Control and Visualization (TZ 215 only) Content Filtering Service Premium Edition Dynamic Support 24x7
Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service		For TZ 105 Series (2 Years/3 Years) 01-SSC-4845/01-SSC-4846 For TZ 205 Series (2 Years/3 Years) 01-SSC-4800/01-SSC-4801 For TZ 215 Series (2 Years/3 Years) 01-SSC-4758/01-SSC-4759	Available on SonicWALL TZ Series appliances, SonicWALL Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service integrates gateway anti-virus, anti-spyware and intrusion prevention to deliver intelligent, real-time network security protection against a comprehensive array of dynamic threats including viruses, spyware, worms, Trojans and software vulnerabilities such as buffer overflows, as well as peer-to-peer and instant messenger applications, backdoor exploits, and other malicious code.
Enforced Client Anti-Virus and Anti-Spyware <i>(Choose between McAfee and Kaspersky anti-virus clients)</i>		5 users (1 Yr) McAfee/Kaspersky 01-SSC-2743/01-SSC-5404 10 users (1 Yr) McAfee/Kaspersky 01-SSC-2740/01-SSC-5407 25 users (1 Yr) McAfee/Kaspersky 01-SSC-2745/01-SSC-5410 50 users (1 Yr) McAfee/Kaspersky 01-SSC-2741/01-SSC-5414 100 users (1 Yr) McAfee/Kaspersky 01-SSC-2742/01-SSC-5417 Discounted two- and three-year clients available	SonicWALL Enforced Client Anti-Virus and Anti-Spyware provides comprehensive protection with little administrative overhead. Anti-virus and anti-spyware policies are automatically enforced network-wide whenever new threats appear. <ul style="list-style-type: none"> Comprehensive virus and spyware protection using a single integrated client Automated enforcement of virus and spyware protection policies Automated deployments of anti-virus and anti-spyware definition and software updates Full featured email attachment filtering
Comprehensive Anti-Spam Service Note: Recommended for up to 250 users.		For TZ 105 Series (2 Years/3 Years) 01-SSC-4872/01-SSC-4873 For TZ 205 Series (2 Years/3 Years) 01-SSC-4833/01-SSC-4834 For TZ 215 Series (2 Years/3 Years) 01-SSC-4788/01-SSC-4789	SonicWALL Comprehensive Anti-Spam Service adds powerful enterprise-class protection that can immediately improve network performance by eliminating spam, phishing and viruses from entering your network. With just one mouse click, you can enable advanced cloud-based inbound SMTP protection based on the same technology as in SonicWALL's award-winning line of Email Security software and appliances. Effective enough to be your primary anti-spam solution, or use in front of any existing anti-spam product as a first touch to reduce bandwidth consumption and improve security.
Secure Virtual Assist		Up to 1 Technician 01-SSC-5967 Up to 5 Technicians 01-SSC-5974 Up to 10 Technicians 01-SSC-5971 Up to 25 Technicians 01-SSC-5972	SonicWALL Secure Virtual Assist is a remote support tool that enables a technician to assume control of a customer's PC or laptop for the purpose of providing remote technical assistance. With the customer's permission, the technician can gain instant access to a computer using a Web browser, making it easy to diagnose and fix a problem remotely without the need for a pre-installed "fat" client.
Content Filtering Service Premium Business Edition		For TZ 105 Series (2 Years/3 Years) 01-SSC-4851/01-SSC-4852 For TZ 205 Series (2 Years/3 Years) 01-SSC-4806/01-SSC-4807 For TZ 215 Series (2 Years/3 Years) 01-SSC-4764/01-SSC-4765	SonicWALL Content Filtering Service Premium Edition enhances protection and productivity for businesses and schools by employing an innovative rating architecture utilizing a dynamic database of URLs, IPs and domains to block over 50 categories of objectionable Web content. An easy-to-use management interface provides network administrators with greater control to transparently enforce acceptable use policies.
Analyzer <i>Note: Also available as a Virtual Appliance</i>		For TZ Series 01-SSC-3378	SonicWALL Analyzer is an easy-to-use web-based application traffic analytics and reporting tool that provides real-time and historical insight into the health, performance and security of the network. Analyzer supports SonicWALL firewalls, backup/recovery appliances, and secure remote access devices while leveraging application traffic analytics for security event reports.
Global Management System <i>Note: Also available as a Virtual Appliance</i>		5-node License 01-SSC-7680 10-node License 01-SSC-3363 25-node License 01-SSC-3311	The SonicWALL Global Management System (GMS™) provides organizations, distributed enterprises and service providers with a flexible, powerful and intuitive solution to centrally manage and rapidly deploy SonicWALL firewall, anti-spam, backup and recovery, and secure remote access solutions. SonicWALL GMS also provides centralized real-time monitoring, and comprehensive policy and compliance reporting.
Dynamic Support 8x5 and 24x7		Dynamic Support 8x5 SKUs by product Dynamic Support 24x7 SKUs by product Discounted two- and three-year contracts available	For customers who need continued protection through ongoing firmware updates and advanced technical support, SonicWALL Dynamic Support Services delivers the support features and quality of service that organizations require to keep their networks running smoothly and efficiently. These services include: <ul style="list-style-type: none"> Annual subscription to software and firmware updates and upgrades Access to telephone and Web-based support for installation, configuration and troubleshooting help Advance Exchange hardware replacement in the event of failure

Security solutions

TZ Series



Product	TZ 100/100 Wireless-N		TZ 200/200 Wireless-N		TZ 210/210 Wireless-N	
Part Numbers	01-SSC-8734 (Wired) 01-SSC-8735 (Wireless) 01-SSC-8739 (Wired) TotalSecure 01-SSC-8723 (Wireless) TotalSecure		01-SSC-8741 (Wired) 01-SSC-8742 (Wireless) 01-SSC-8746 (Wired) TotalSecure 01-SSC-8715 (Wireless) TotalSecure		01-SSC-8753 (Wired) 01-SSC-8754 (Wireless) 01-SSC-8769 (Wired) TotalSecure 01-SSC-8773 (Wireless) TotalSecure	
Market Positioning and Specific Features	<p>The entry point of the TZ Series, the TZ 100 completely revolutionizes SMB and distributed enterprise protection making high performance Unified Threat Management available and at affordable prices for everyone. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • SonicOS 5.x Firmware • IPSec and SSL VPN Remote Access • 5-port Auto-MDIX Switch • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Support • WPA2 Support • Wireless Intrusion Detection/Prevention 		<p>Builds on the TZ 100, delivering critical business continuity and flexibility through several advanced features. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • SonicOS 5.x Firmware • IPSec and SSL VPN Remote Access • 3G Wireless Broadband • 5-port Auto-MDIX Switch • USB Port • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Support • WPA2 Support • Wireless Intrusion Detection/Prevention 		<p>The TZ 210 builds upon the TZ 200 and provides intelligent protection, business-class performance, advanced networking features and configuration flexibility. Includes:</p> <ul style="list-style-type: none"> • Unrestricted Nodes • SonicOS 5.x Firmware • Gigabit Ethernet WAN and LAN • IPSec and SSL VPN Remote Access • 3G Wireless Broadband • 5-port Auto-MDIX Switch • USB Ports • PortShield Architecture • Additional Wireless Features: <ul style="list-style-type: none"> • 802.11n Support • WPA2 Support • Wireless Intrusion Detection/Prevention 	
Bundled Services	<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware and IPS • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 		<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware and IPS • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 		<ul style="list-style-type: none"> • 30 Days GAV, Anti-Spyware, IPS, Application Intelligence, Control and Visualization • 30 Days CFS Premium Edition • 30 Days Enforced Desktop Anti-Virus • 30 Days Analyzer Reporting Software 	
General Features Across all TZ Appliances	<ul style="list-style-type: none"> • Deep Packet Inspection Firewall • Clean VPN 		<ul style="list-style-type: none"> • Dynamic DNS • IPSec 3DES/AES Encryption 		<ul style="list-style-type: none"> • Voice and Video over IP • Route-based VPN • DHCP Server • Policy-based User Authentication • PPTP/DHCP/PPPoE/L2TP Client • Bandwidth Management 	
Specifications	<p>Licensed Nodes: Unrestricted</p> <p>Interfaces: 5 FE (w/Switch), 1 Console</p> <p>Stateful Packet Inspection: 100 Mbps</p> <p>GAV Performance: 35 Mbps</p> <p>IPS Performance: 50 Mbps</p> <p>Full UTM Performance: 25 Mbps</p> <p>VPN Performance: 75 Mbps (3DES/AES)</p> <p>Site-to-Site VPN Policies: 5</p> <p>Optional Upgrade/5 Max: Optional Upgrade/5 Max</p> <p>Global VPN Client Licenses: 1/5 Max</p> <p>SSL VPN Client Licenses: 1/5 Max</p> <p>Virtual Assist Technicians: -</p> <p>Concurrent Connections: 6,000 (Max)</p> <p>Warranty: 1-Yr Limited Hardware/90 days Limited Software</p>		<p>Unrestricted</p> <p>5 FE (w/Switch), 1 USB, 1 Console</p> <p>100 Mbps</p> <p>50 Mbps</p> <p>70 Mbps</p> <p>35 Mbps</p> <p>75 Mbps (3DES/AES)</p> <p>10</p> <p>2/10 Max</p> <p>1/10 Max</p> <p>30-Day Trial (1 Technician)/1 Max</p> <p>12,000 (Max)</p> <p>1-Yr Limited Hardware/90 days Limited Software</p>		<p>Unrestricted</p> <p>2 GbE, 5 FE (w/Switch), 2 USB, 1 Console</p> <p>200 Mbps</p> <p>70 Mbps</p> <p>110 Mbps</p> <p>50 Mbps</p> <p>75 Mbps (3DES/AES)</p> <p>15</p> <p>2/25 Max</p> <p>2/10 Max</p> <p>30-Day Trial (1 Technician)/2 Max</p> <p>30,000 (Max)</p> <p>1-Yr Limited Hardware/90 days Limited Software</p>	
General Upgrade Options Across all TZ Appliances	<ul style="list-style-type: none"> • Comprehensive Gateway Security Suite • Gateway AV, Anti-Spyware and IPS • Virtual Assist 		<ul style="list-style-type: none"> • Content Filtering Service • Enforced Client Anti-Virus and Anti-Spyware • Mobile Connect SSL VPN iOS/Android 		<ul style="list-style-type: none"> • Comprehensive Anti-Spam Service • 8x5 and 24x7 Support • Global VPN Client • Analyzer Reporting Software • Global Management System 	
Key Points	<ul style="list-style-type: none"> • Deep packet inspection firewall • Clean Wireless LAN capabilities 		<ul style="list-style-type: none"> • Price-Performance leadership • Comprehensive layered security 		<ul style="list-style-type: none"> • Easy to deploy and manage • Powerful firewall throughput and VPN concentration • Simple VPN Client provisioning through automatic, user-authenticated VPN policy download and synchronization 	

SonicWALL Security Services for TZ Series Solutions

Product		Part Numbers	Description
Comprehensive Gateway Security Suite		For TZ 180 Series Unrestricted Node (1 Year) 01-SSC-6895 For TZ 180 Series 10 and 25 Node (1 Year) 01-SSC-6892 For TZ 190 Series Unrestricted Node (1 Year) 01-SSC-5844 For TZ 100 Series (1 Year) 01-SSC-9256 For TZ 200 Series (1 Year) 01-SSC-9253 For TZ 210 Series (1 Year) 01-SSC-9247 Note: TotalSecure solutions ship with one year of CGSS included Discounted two- and three-year contracts available	SonicWALL Comprehensive Gateway Security Suite (CGSS) combines security, productivity, reporting and support in a single, low-cost solution. Available on all TZ Series appliances, it is the perfect solution for turning your customers' SonicWALLs into total security and productivity platforms. The Comprehensive Gateway Security Suite is available in one, two and three-year subscriptions that include the following: <ul style="list-style-type: none"> • Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service • Content Filtering Service Standard Edition (TZ 180/190) or Premium Edition (TZ 100/200/210) • Dynamic Support 24x7
Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service		For TZ 180 Series Unrestricted Node (1 Year) 01-SSC-6915 For TZ 180 Series 10 and 25 Node (1 Year) 01-SSC-6912 For TZ 190 Series (1 Year) 01-SSC-5751 For TZ 100 Series (1 Year) 01-SSC-6171 For TZ 200 Series (1 Year) 01-SSC-6168 For TZ 210 Series (1 Year) 01-SSC-6165 Discounted two- and three-year contracts available	Available on SonicWALL TZ Series appliances, SonicWALL Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service integrates gateway anti-virus, anti-spyware and intrusion prevention to deliver intelligent, real-time network security protection against a comprehensive array of dynamic threats including viruses, spyware, worms, Trojans and software vulnerabilities such as buffer overflows, as well as peer-to-peer and instant messenger applications, backdoor exploits, and other malicious code.
Enforced Client Anti-Virus and Anti-Spyware <i>(Choose between McAfee and Kaspersky anti-virus clients)</i>		5 users (1 Yr) McAfee/Kaspersky 01-SSC-2743/01-SSC-5404 10 users (1 Yr) McAfee/Kaspersky 01-SSC-2740/01-SSC-5407 25 users (1 Yr) McAfee/Kaspersky 01-SSC-2745/01-SSC-5410 50 users (1 Yr) McAfee/Kaspersky 01-SSC-2741/01-SSC-5414 100 users (1 Yr) McAfee/Kaspersky 01-SSC-2742/01-SSC-5417 Discounted two- and three-year clients available	SonicWALL Enforced Client Anti-Virus and Anti-Spyware provides comprehensive protection with little administrative overhead. Anti-virus and anti-spyware policies are automatically enforced network-wide whenever new threats appear. <ul style="list-style-type: none"> • Comprehensive virus and spyware protection using a single integrated client • Automated enforcement of virus and spyware protection policies • Automated deployments of anti-virus and anti-spyware definition and software updates • Full featured email attachment filtering
Comprehensive Anti-Spam Service Note: Recommended for up to 250 users.		For TZ 100 Series (2 Years/3 Years) 01-SSC-8986/01-SSC-8987 For TZ 200 Series (2 Years/3 Years) 01-SSC-8989/01-SSC-8990 For TZ 210 Series (2 Years/3 Years) 01-SSC-8992/01-SSC-8993	SonicWALL Comprehensive Anti-Spam Service adds powerful enterprise-class protection that can immediately improve network performance by eliminating spam, phishing and viruses from entering your network. With just one mouse click, you can enable advanced cloud-based inbound SMTP protection based on the same technology as in SonicWALL's award-winning line of Email Security software and appliances. Effective enough to be your primary anti-spam solution, or use in front of any existing anti-spam product as a first touch to reduce bandwidth consumption and improve security.
Secure Virtual Assist		Up to 1 Technician 01-SSC-5967 Up to 5 Technicians 01-SSC-5974 Up to 10 Technicians 01-SSC-5971 Up to 25 Technicians 01-SSC-5972	SonicWALL Secure Virtual Assist is a remote support tool that enables a technician to assume control of a customer's PC or laptop for the purpose of providing remote technical assistance. With the customer's permission, the technician can gain instant access to a computer using a Web browser, making it easy to diagnose and fix a problem remotely without the need for a pre-installed "fat" client.
Content Filtering Service Premium Business Edition		For TZ 180/190 Series (1 Year) 01-SSC-5650 For TZ 100 Series (1 Year) 01-SSC-8637 For TZ 200 Series (1 Year) 01-SSC-8634 For TZ 210 Series (1 Year) 01-SSC-7371 Discounted two- and three-year contracts available	SonicWALL Content Filtering Service Premium Edition enhances protection and productivity for businesses and schools by employing an innovative rating architecture utilizing a dynamic database of URLs, IPs and domains to block over 50 categories of objectionable Web content. An easy-to-use management interface provides network administrators with greater control to transparently enforce acceptable use policies.
Analyzer <i>Note: Also available as a Virtual Appliance</i>		For TZ Series 01-SSC-3378	SonicWALL Analyzer is an easy-to-use web-based application traffic analytics and reporting tool that provides real-time and historical insight into the health, performance and security of the network. Analyzer supports SonicWALL firewalls, backup/recovery appliances, and secure remote access devices while leveraging application traffic analytics for security event reports.
Global Management System <i>Note: Also available as a Virtual Appliance</i>		5-node License 01-SSC-7680 10-node License 01-SSC-3363 25-node License 01-SSC-3311	The SonicWALL Global Management System (GMS™) provides organizations, distributed enterprises and service providers with a flexible, powerful and intuitive solution to centrally manage and rapidly deploy SonicWALL firewall, anti-spam, backup and recovery, and secure remote access solutions. SonicWALL GMS also provides centralized real-time monitoring, and comprehensive policy and compliance reporting.
Dynamic Support 8x5 and 24x7		Dynamic Support 8x5 SKUs by product Dynamic Support 24x7 SKUs by product Discounted two- and three-year contracts available	For customers who need continued protection through ongoing firmware updates and advanced technical support, SonicWALL Dynamic Support Services delivers the support features and quality of service that organizations require to keep their networks running smoothly and efficiently. These services include: <ul style="list-style-type: none"> • Annual subscription to software and firmware updates and upgrades • Access to telephone and Web-based support for installation, configuration and troubleshooting help • Advance Exchange hardware replacement in the event of failure